## Elite Update

From: M Bret Blackford (bret\_blackford@yahoo.com)

To: bret\_blackford@yahoo.com

Date: Thursday, April 6, 2023 at 05:56 PM CDT

## **MEMO** to FiLE

---- Forwarded Message -----

From: Jeff Erickson <jeff@elite1988.com>

To: Sys Admin <bblackford@mcknightcrossings.org>

Cc: Chad Killion <chad@elite1988.com>; Janice Wilson <janice@elite1988.com>; mBret Blackford

<bret\_blackford@yahoo.com>; Tom Hunsaker <thunsaker@mcknightcrossings.org>

Sent: Tuesday, April 4, 2023 at 10:48:29 AM CDT

Subject: RE: Update

**Bret** 

We will keep you in the loop. The supply chain issues are causing everyone big headaches. We have clients that waited over a year for stuff. Just glad we had the used gear so we could get you up and running while we wait for the new stuff.

Best,

Jeff Erickson, President Elite Technology Solutions Office: 636-939-4474 Cell: 314-324-6330 www.elite1988.com

**Sent:** Tuesday, April 4, 2023 7:46 AM **To:** Jeff Erickson <jeff@elite1988.com>

Cc: Chad Killion <chad@elite1988.com>; Janice Wilson <janice@elite1988.com>; mBret Blackford

<bret\_blackford@yahoo.com>; Tom Hunsaker <thunsaker@mcknightcrossings.org>

Subject: Re: Update

Jeff,

Thanks for the update. We can be patient on the new equipment as the current setup is still working well. However, let us know if you get an ETA on the new equipment.

Also, appreciate the info on the wiring. Your response makes sense and gives me comfort that something squirrely isn't going on with the lighting system. When you return to replace the equipment we can discuss identifying the specific breakers associated with the new wiring

--- Bret

On Mon, Apr 3, 2023 at 2:32 PM Jeff Erickson < jeff@elite1988.com > wrote:

Hi Bret,

Chad and Janice are out of the office today. We are still waiting on your new gear. As soon as we have it, we will return and swap out the temp equipment with the new. Thank you for your patience. We can label breakers for you at that time if you need assistance with that.

There are no mis-wired electrical circuits. The reason you have a light that goes on when you turn off that breaker is because that breaker supplies power to the DMX source or distribution. When the fixture sees no DMX, it defaults to a particular preset state. It looks like one of the fixtures has this state set to on (red). Most of the time, this is set to off from the factory. We would need a ladder to get up to the fixture to change that setting if it is a problem. There is nothing to be concerned about.

Best,

Jeff Erickson, President Elite Technology Solutions Office: 636-939-4474 Cell: 314-324-6330 www.elite1988.com